



Candlewood Suites Silicon Valley/San Jose extends a discounted rate valid between January 1, 2016 and December 31, 2016.

AMENITIES: The following amenities are offered at Candlewood Suites Silicon Valley/San Jose

- All suites feature a fully equipped kitchen, inclusive of a standard size refrigerator, electric stove top, dishwasher, microwave, coffee maker, pots/pans, and utensils
- Each suite also includes a spacious work area with free high speed wireless internet
- Television with DVD player
- Comfortable recliner
- Candlewood Suites Silicon Valley offers guests an extensive convenience store titled the Candlewood Cupboard
- Guests may check out appliances, games, and other items usually forgotten from Candlewood Suites' Lending Locker
- 24-Hour Candlewood Gym
- Free 24-Hour laundry facility
- Free movie lending library
- Free local calls

2016 RATE STRUCTURE

January 1, 2016 - December 31, 2016

Studio Suite	One Bedroom Suite
\$189.99	\$219.99

TERMS AND CONDITIONS

RESERVATIONS: When placing reservations, please make sure you mention **SANTA CLARA UNIVERSITY** to receive your discounted Corporate Preferred rate. Reservations for this special negotiated corporate rate can be made at any time through the Hotel Reservations Office at (888)226-3539, Hotel Direct at (408)241-9305, your Travel Management Company, or through the online booking tool.

RATES: The rates above are based on availability. Rates are also based on length of stay. If a traveler checks out earlier than their original reserved dates, their rate will be adjusted to reflect the appropriate rate based on their consumed nights.

CHECK IN/CHECK OUT: Check-in time is 3:00 PM (Local Time). Check-out time is 12: 00 PM (Local Time). The Hotel will do its best to accommodate early check-in travelers, however, we request that the guest contacts us in advance or notate "early arrival" on the reservation.



BLACKOUT DATES: Candlewood Suites Silicon/San Jose has established the following blackout dates in 2016. During the elected periods, the agreed upon rates between Candlewood Suites Silicon Valley/San Jose and **SANTA CLARA UNIVERSITY** are yielded to the best available rate as published by the hotel.

Start Date:	February 1, 2016	End Date:	February 8, 2016
Start Date:	June 9, 2016	End Date:	June 12, 2016

LAST ROOM AVAILABILITY: In terms of this document, Last Room Availability is defined as the ability to purchase a room, including the last available room in the hotel's inventory, at the agreed upon corporate rate. Non-Last Room Availability yields at the Best Available Rate when the hotel nears a sold-out status. Near sold-out status is defined as the hotel reaching 80% occupancy. The agreed upon rates are subject to **Non-Last Room Availability**.

MINIMUM ROOM NIGHTS: Waived

TAX EXEMPTION: Stays of 31 nights or more are tax exempt. All related information pertaining to taxes is reported directly to the city of Santa Clara. Candlewood Suites Silicon Valley/San Jose exempts taxes in all reservations of 31 or more days upon the first day of notice. In the event that a reservation departs prior to achieving tax exemption, taxes will be applied.

TAXES: As of November 2015, Candlewood Suites Silicon Valley/San Jose implements a **9.70%** tax as required by the City and County of Santa Clara, and the State of California. Taxes pertain to local, state, and federal regulations and are subject to change.

COMMISSION: The rates above are non-commissionable.

GROUP PRICING: Corporate Preferred rates are only applicable for individual travel. Group (10 or more rooms per a similar specified date range) rates are negotiable, and based on availability.

PETS: Pets are welcomed at Candlewood Suites Silicon Valley/San Jose. A non-refundable fee will be charged to the guest's account upon check-in based upon the length of stay. A fee of \$75 will be applied to guests staying up to 6 nights. Guests staying 7 or more nights will be charged a \$150.

OVERSOLD POLICY: In the unlikely event that the Hotel is oversold, Hotel will arrange for accommodations at a comparable hotel. We will pay for one night's room and tax, transportation to the new hotel, and one phone call to the guest's home or office.

ADVERTISEMENT: In conjecture with this agreement, Santa Clara University shall publicize Candlewood Suites Silicon Valley/San Jose as the primary preferred hotel. Candlewood Suites Silicon Valley/San Jose will be listed on all websites and published material as a lodging option for associated travelers upon the mutual acceptance of this agreement.



BILLING PROCEDURES

PAYMENT: It is our understanding that all individuals will be responsible for their own charges unless requested otherwise by an authorized person of **SANTA CLARA UNIVERSITY**.

CANCELLATION: Your travelers may cancel their room reservations up to 24 hours prior to arrival without being charged one night's room and tax. All reservations need to be canceled by 6:00 pm, the day prior to arrival. Failure to cancel a guaranteed reservation at least 24 hours prior to arrival will result in a cancellation charge of one night's room and tax. Exemptions to the cancellation policy may include special city-wide events or hotel specified date ranges. Notice of any special cancellation policy will be given to travelers at the time of booking.

IHG REWARDS

We are proud to be a part of the **IHG Rewards Club** guest program. With more than 61 million members worldwide, IHG Rewards Club is the first, largest and fastest-growing guest loyalty program in the hotel industry. IHG Rewards Club spans across seven of the most trusted brand hotels - InterContinental®, Crowne Plaza®, Hotel Indigo™, Holiday Inn®, Holiday Inn Express®, Staybridge Suites® and Candlewood Suites®, unifying the global portfolio of more than 4,600 hotels in nearly 100 countries. IHG Rewards Club provides more member-preferred features than any other hotel loyalty offering, combining more sought-after benefits into one powerful programme that is simple and easy.

IHG Rewards Club membership is free and is available to your travelers. Guests can enroll online, by calling IHG Rewards Club Service Centre or at the front desk of any IHG hotel property worldwide. For additional information, visit <http://www.ihg.com/rewardsclub/us/en/home> today!

Thank you for considering **Candlewood Suites Silicon Valley/San Jose**. We look forward to building a relationship with **SANTA CLARA UNIVERSITY** in 2016.

